

Appeals and Disputes of National Criminal Checks

An appeal or dispute occurs when an applicant believes the result of their nationally coordinated criminal history check, commonly referred to as police check is incorrect. Incorrect police check results may occur for a range of reasons:

- Police information released does not belong to you
- Part of the police information does not belong to you
- Police information belongs to you, however the details are incorrect
- Police information belongs to you, however should not have been released

If you wish to dispute your Police Check, please contact our Privacy Officer and per below and follow the dispute process steps outlined below:

Organisation Name: Marist180

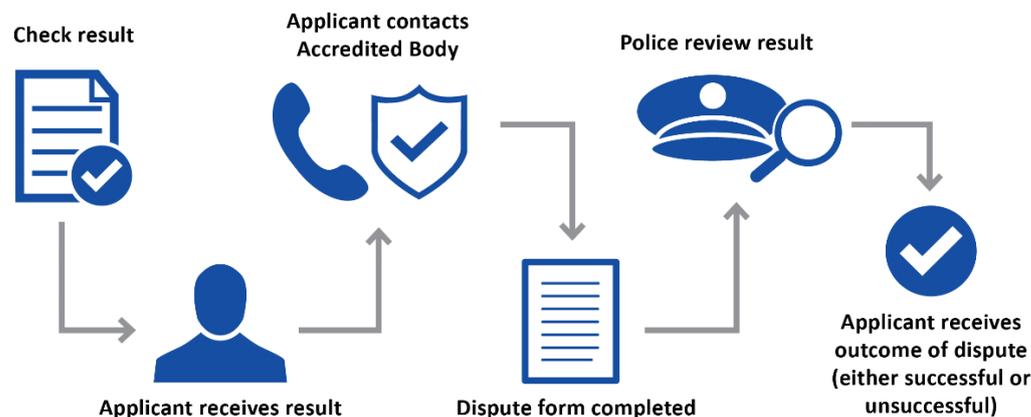
Attention to: Privacy Officer

Phone Number: 02 9672 9200

Email: info@m180.org.au

Dispute Process

DISPUTES



1. You must contact Marist180's Privacy Officer in order to review your application (Contact Details Provided Above). You will be asked to outline the reasons for the dispute and provide documentation to support your claims.
2. Marist180's Privacy Officer will lodge your dispute into a national database for further investigation.
3. The police agency/ies responsible for the release of information on your police check result will investigate the dispute and determine an appropriate outcome. The police agency/ies may request further information to support their investigation.
4. Once the dispute has been concluded, Marist180 will be advised of one of the following outcomes:
 - **Successful dispute outcome** - The dispute has been successful and the police check result will be amended.
 - **Unsuccessful dispute outcome** - The dispute has been unsuccessful and the result will remain the same. You may challenge this outcome and additional documentation may be collected to support the challenge.
5. Marist180's Policy Officer is responsible for advising you of the dispute outcome.

Marist180

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